

Infusion treatment for Multiple Sclerosis with credit back



About our member

PLAN TYPE: Employer plan
LOCATION: Northwest Ohio

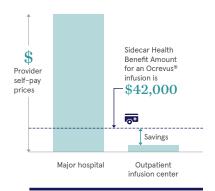
CARE SCENARIO

A major medical member needed their bi-annual Ocrevus® infusion treatment shortly after joining Sidecar Health and engaged Member Care to help secure a good faith estimate from a large local hospital system.

RESULT

Sidecar Health quickly secured the estimate from the hospital and found that their price was significantly over the Benefit Amount. This initiated the Sidecar Health Provider Location Assistance process, one of the financial protections Sidecar Health offers for major medical members, which guarantees access to care at or below the Benefit Amount. Meanwhile, the member continued to shop and identified a local outpatient infusion center offering the same treatment for 95% less than the local hospital.

The member secured a good faith estimate from the infusion center, submitted a pre-bill to Sidecar Health and kept significant savings because they shopped around for the infusion. Comparing providers' self-pay prices to the Sidecar Health Benefit Amount



MEMBER SIDECAR HEALTH ACCOUNT
Credited the savings
between the Benefit
Amount and infusion
center cost